

Dr Fahey – Refund Policy

Scope of Policy

This refund policy applies to all fees charged by Dr Fahey for anesthetic services, consultations, and other related medical services. It outlines the circumstances under which refunds may be issued and the process for requesting a refund.

Non-refundable Fees

- Pre-Operative Assessments: Fees for pre-operative assessments are non-refundable as they cover the initial consultation, review of medical history, and preparation for anesthesia.

Refundable Fees

- Overpayments: If an overpayment is identified on any bill, the excess amount will be refunded within 30 days of recognition. The refund will be issued to the original form of payment unless otherwise requested.
- Cancellation by Doctor: If a procedure is canceled by Dr Fahey for reasons such as illness, emergency, or unforeseen circumstances affecting the doctor's ability to provide services, the patient will receive a full refund of any pre-paid fees specific to the canceled service.
- Cancellation by Patient: Patients may cancel their scheduled procedure without reason.

Process for Requesting a Refund

To request a refund, patients must:

- Submit a written request to the office of Dr. [Name], detailing the reason for the refund and including any relevant documentation or evidence.
- Provide proof of payment and any other details necessary to process the refund.

Processing Time

Refund requests will be processed within 30 business days from the date of receipt. Refunds will be issued in the original form of payment unless an alternative arrangement has been agreed upon.

Miscellaneous

This refund policy is subject to change without prior notice. Changes will not affect any procedure already scheduled or any refund request already submitted.

For further information or clarification regarding this policy, please contact Dr Fahey's office directly on 02 .